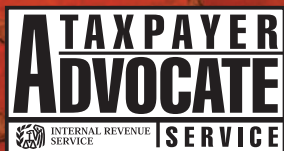
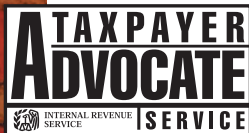


**We handle
tax problems
that are even
harder to
get through.**





*Call 1-877-ASK-TAS1 to get
a personal Taxpayer Advocate
assigned to you today.*

The Taxpayer Advocate Service can help you through an ongoing tax problem.

If you've tried everything to resolve a tax problem on your own but keep running into one obstacle after another, turn to the Taxpayer Advocate Service. We're an independent organization within the IRS with over 2,000 employees and a Taxpayer Advocate in every state.

Get a personal Taxpayer Advocate assigned to your case.



Our Advocates are trained to protect taxpayer rights and reduce tax problems by helping you:

- Understand your problem.
- Navigate the system.
- Appropriately resolve your issue.

Who can benefit from the Taxpayer Advocate Service?

The Taxpayer Advocate Service is for taxpayers who have tried to solve their Federal tax problems through regular IRS channels, but still can't reach a resolution. You should also contact us if you're facing:

- An economic hardship or significant cost.
- A 30-day delay to resolve the issue, or
- A response or resolution deadline that was promised by the IRS, but has not been met.

What you can expect from the Taxpayer Advocate Service.

Qualified taxpayers will receive personalized service from one of our knowledgeable Advocates. He or she will listen to your situation, help you understand what needs to be done to resolve it, and stand by you every step of the way until your problem is gone.

Because we're a part of the IRS, our Advocates are experienced in the business. They know the system and how to navigate it. They are impartial and will work on your case until it's finalized — so you can move on with your life.

Here's how we've helped taxpayers in the past.

These are a few examples of how our knowledgeable Taxpayer Advocates helped taxpayers resolve their lingering tax problems.



"I assisted a woman in need"

A homeless taxpayer with a disabled son was expecting a refund but needed the money immediately.

The Advocate assigned to the case contacted the taxpayer right away and assured her that she'd do everything to help. Since the taxpayer didn't have a checking account, a direct deposit would have been impossible. Once the Advocate explained that having an account would allow the taxpayer to receive the refund in days instead of weeks, the taxpayer visited the local bank, opened an account, and received her refund by direct deposit days later.



“I lent a hand to a struggling young couple”

A young couple with a small business received an unusually large bill from the IRS for their quarterly employment tax payments. Unable to get their bill corrected through normal channels, they turned to the Taxpayer Advocate Service for help. After weeks of research, one of our Advocates found that there were issues involving various quarters and spanning several years that needed to be addressed. First, the Advocate contacted the IRS Collector handling the case to request additional time to work with the taxpayers and gather what was needed. He then contacted the couple to explain what was happening. The taxpayers' business records didn't match what was on file with the IRS, and it was later determined that when their claims were initially filed, wages for the second and third quarters were accidentally reversed. The IRS solved the problem and adjusted the couple's account.



“I helped a recent widow”

A woman unexpectedly lost her husband, who had always taken care of their business and tax issues. When she couldn't find his tax returns from previous years, she found herself unable to close his estate. Numerous calls to the IRS frustrated the taxpayer, who was told the returns could not be located. She contacted the Taxpayer Advocate Service, and one of our Advocates wasted no time in collecting and sending her copies of transcripts, letters, and records of accounts that helped the taxpayer in the interim. In the meantime, the Advocate continued her quest to locate the original tax returns for the widow. The Advocate's perseverance paid off — the IRS located the returns and sent copies to the taxpayer.



How to get started

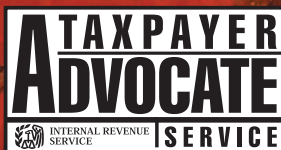
To find out if you're qualified to receive free assistance from the Taxpayer Advocate Service, call us toll free at

1-877-ASK-TAS1

or visit our site at:

www.irs.gov/advocate

Call 1-877-ASK-TAS1 to
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